



FAQ Benefits & Retirement

What insurance plans do I have?

You can look up that information through your Benefits 24/7 account online at [Benefits 24/7](#).

When will my insurance cards going to arrive in the mail?

For medical 1-2 weeks after you complete enroll through Benefits 24/7.

Dental and vision insurance carriers do not provide insurance cards but you can contact them directly for your policy number.

Where do I find the contact information for my insurance plan?

You can find that information on the HCA website at [Contact Plans](#).

How do I add a spouse or dependent to my insurance outside of my enrollment period?

Login to your Benefits 24/7 account at [Benefits 24/7](#) and complete the Special Open Enrollment (SOE) Steps.

How long do I have to complete a special open enrollment if I qualify and where do I go to enroll?

Login to your Benefits 24/7 account at [Benefits 24/7](#). You have **60 days to** complete your enrollment online from the event date. If you fail to complete your enrollment by the deadline you will need to wait until district wide open enrollment between Oct to Nov.

Example: just got married on 1/8/2024 you have 60 days from 1/8/2024 to complete your SOE.

How much money do I have in my HSA?

You can find that information by logging in to your [Health Equity](#) account online.

How much money do I have in my FSA or DCAP?

You can find that information by logging in to your [Navia Benefits](#) account online.

Can I increase my retirement pension (SERS or TRS)?

No, you cannot make changes to your retirement plan. Whatever you elected at the time of hire is what will remain until you retire. If you are on plan 3, you can only make changes to your contribution when you transfer from one school district to another.

How do I enroll in Deferral Comp Program (DCP) Pre-tax or Deferral Comp Program (DCP) Roth?

You can login to [DRS](#) and download the enrollment form under the Forms tab > DCP enrollment.

How can I find out how much money I have in my retirement?

You can find that information by logging in to your DRS Retirement account at [DRS](#) or call 800.547.6657.